United Van Lines (Canada) Ltd. (UVL)

Multi-Year Accessibility Plan – 2013 to Present

United Van Lines (Canada) Ltd. (UVL) always strives to provide equal treatment and equitable services in a manner that respects the dignity and independence of people with disabilities.

United Van Lines (Canada) Ltd. (UVL) affirms its commitment to meet the requirements of the Ontarians with Disabilities Act, 2001 (AODA), Accessibility for Ontarians with Disabilities Act, 2005 (AODA), as well as United Van Lines (Canada) Ltd. (UVL)'s policies to identify, remove and prevent barriers to people of all abilities.

In 2011, United Van Lines (Canada) Ltd. (UVL) developed and published policies and procedures to support compliance with the Accessibility for Ontarians with Disabilities Act, 2005 (AODA). These policies and procedures, which are available on our website, reflect the principles and requirements of the AODA and demonstrates United Van Lines (Canada) Ltd. (UVL) 's ongoing commitment to accessibility.

UVL is committed to identifying, removing, and preventing barriers for persons with disabilities. Through our accessibility policies, practices, and ongoing improvements, we strive to provide an inclusive environment and ensure equal access to our services, facilities, and opportunities. Our goal is to foster a barrier-free organization that respects the dignity, independence, integration, and equal opportunity of all individuals.

AODA Accessibility Standards

The Accessibility for Ontarians with Disabilities Act, 2005 (AODA) is provincial legislation designed to identify, remove, and prevent barriers for persons with disabilities. The AODA establishes accessibility standards that organizations must follow to improve accessibility and ensure equal participation in everyday life.

The AODA includes accessibility standards in the following areas:

- Customer Service
- Information and Communications
- Employment
- Transportation
- Design of Public Spaces (Built Environment)

In 2011, the Ontario government enacted the Integrated Accessibility Standards Regulation (IASR), which combined several accessibility standards into a single regulation and introduced accessibility requirements related to procurement, training, policies, and organizational practices.

United Van Lines (Canada) Ltd. (UVL) is committed to complying with the requirements of the AODA and the Integrated Accessibility Standards Regulation. We are dedicated to identifying, removing, and preventing barriers to accessibility and to providing an inclusive environment that respects the dignity, independence, integration, and equal opportunity of persons with disabilities.